## The Academy Support Center Partnership

**Weekly Newsletter** 

Volume 2, Issue 1 August 24, 2012

## **NetSpace is Coming! NetSpace is Coming!**

NetSpace, the new technology platform is coming and it will replace CNAMS as of January 2013. Once you have been invited to start using NetSpace we suggest you move to that platform. You will need to go through a series of self directed modules and pass a short hands-on assessment before you are granted access to NetSpace. You will need to plan about an hour (uninterrupted) to work through the modules.

Although it is very different from our old friend CNAMS, once you get used to navigating and working in NetSpace, we think you will see the great jump in functionality it provides for you and your students. It provides support for mobility, collaboration, social learning, is a flexible architecture for future innovations and supports the process changes we've already experienced with Academy Evolution.

- For the best user experience in NetSpace, we recommend that you use the latest version of the following browsers: Google Chrome, Mozilla Firefox, or Internet Explorer.
- Once you have completed the upgrade process, you can access NetSpace directly at www.netacad.com.
- More information about NetSpace, including training tutorials and FAQs, can be found in the Academy Evolution area of Club NetAcad.
- If you experience any issues while using NetSpace, please contact the Global Support Desk for assistance.

A NetSpace webinar is being offered on Wednesday September 19, 2012 at 4:30pm EST. If you can not attend the webinar will be recorded and posted shortly after the webinar has finished. Watch for updates on the NetSpace webinar in the weekly newsletter.

Please feel free to contact us with any questions or concerns.

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## Staff Feature:



Lisa Cappa (left) and Jordan Goepfrich (right)

Lisa Cappa received her Bachelor of Arts degree with academic honors in Communication Studies at Ball State University in May 2012.

Jordan Goepfrich
received her Bachelor of
Arts in Mathematics and
Business Administration
at Alma College in April of
2012

Lisa and Jordan are currently attending Ball State University. There, they are both pursuing their Master's of Science in Information and Communication from the Center for Information and Communication Sciences. They are both currently working under Dr. Ron Kovac as Graduate Assistants.