



The ASCP Weekly Newsletter



Important Information About Upgrading to Cisco NetSpace



This announcement provides information about Cisco NetSpace registration, access to courses for students and alumni, and the process for requesting exam discount vouchers.

After 30 June 2013, Academy Connection will no longer be available. When logging into Academy Connection, all users will see a banner with a link to upgrade to Cisco NetSpace. All users can create a NetSpace account by clicking the Start the upgrade process now link and registering in NetSpace.

After clicking the link, users will be directed to the NetSpace registration page and asked to provide basic information like name, email, username, and password.

After completing the registration information, users will be directed to the NetSpace home page and prompted to log in.

Instructors must add current students to their courses in NetSpace to keep them tied to their institutions. Students will be able to access courses in which they are currently enrolled under the Learn tab on NetSpace.

Before 30 June, please ensure:

- You have set the appropriate class status for all your students' current classes.
- Students have completed all courses and necessary assessments in Academy Connection.
- Students have downloaded certificates of completion and letters of merit in Academy Connection.

Please note it is no longer possible to request exam discount vouchers in Academy Connection. Students who attempt to request discount vouchers will be prompted to upgrade to NetSpace and will be able to request vouchers from the Learn tab in NetSpace. The status of voucher requests will be displayed on user profiles in NetSpace.

To access previously completed curricula in NetSpace, students and alumni must send an email request to the Global Support Desk as soon as possible at academy-alumni@netacad.net. They should include their full name and Academy Connection ID or username in the request.

The Global Support Desk will add the most recent versions of completed courses to their

NetSpace account. This process may take up to one month, so they should plan accordingly. Students and alumni must not contact the Global Support Desk to create a NetSpace account. They should follow the steps above to upgrade.

Important Information About NetSpace Registration and Access to Courses



After 30 June 2013, Academy Connection will no longer be available. When logging into Academy Connection, you will see a banner with a link to upgrade to Cisco NetSpace. To create your own NetSpace account, click the Start the upgrade process now link and register in NetSpace.

After clicking the link, you will be directed to the NetSpace registration page and asked to provide basic information like name, email, username, and password. After completing the registration information, you will be directed to the NetSpace home page and prompted to log in.

After logging in to NetSpace, you will be able to access NetSpace courses in which you are currently enrolled under the Learn tab.

Before 30 June, please ensure:

- Your instructor has set the appropriate class status for all current classes.
- You have completed all courses and necessary assessments.
- You have downloaded certificates of completion and letters of merit.

Please note it is no longer possible to request exam discount vouchers in Academy Connection. If you attempt to request a voucher in Academy Connection, you will be prompted to upgrade to NetSpace and will be able to request your voucher from the Learn tab in NetSpace. The status of voucher requests can be checked under your user profile in NetSpace.

To access previously completed curricula in NetSpace, students and alumni must send an email request to the Global Support Desk as soon as possible at academy-alumni@netacad.net. Please include your full name and Academy Connection ID or username in your request.

The Global Support Desk will add the most recent versions of completed courses to your NetSpace account. This process may take up to one month, so please plan accordingly.

Do not contact the Global Support Desk to create a NetSpace account. Please follow the steps above to upgrade

Reminder: Enter the Global Instructor Resources Contest

Submit your entry for the Global Instructor Resources (GIR) Contest by 30 May 2013 to receive bonus points toward winning some incredible prizes.



Reminder: Submissions will be accepted until 28 June 2013.

The GIR Contest is an opportunity for Cisco Networking Academy instructors to submit original content for a chance to win prizes and support teaching and learning of the CCNA curriculum worldwide. To learn more, please review these examples of GIR Contest Submissions or visit the GIR Contest site.

We look forward to your participation and wish you the best of luck.

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